

**Investor's Complaints Data for Depository Participants**  
**Data for month ending – October 2025**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the Month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES 2.0)	1	2	1	2	1	0	10.0
3	Depositories (NSDL)	0	2	0	2	0	0	17.5
4	Depositories (CDSL)	1	3	2	2	2	0	11.5
5	Other Sources (if any)	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>2</b>	<b>7</b>	<b>3</b>	<b>6</b>	<b>3</b>	<b>0</b>	<b>13.0</b>

**Trend of monthly disposal of complaints for the financial year:**

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of the month #
1	April 2025	3	7	8	2
2	May 2025	2	14	13	3
3	June 2025	3	14	14	3
4	July 2025	3	16	16	3
5	August 2025	3	8	10	1
6	September 2025	1	13	12	2
7	October 2025	2	7	6	3
	<b>Grand Total</b>	<b>17</b>	<b>79</b>	<b>79</b>	<b>17</b>

# Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**BOB Capital Markets Ltd**

A wholly owned subsidiary of Bank of Baroda

[www.bobcaps.in](http://www.bobcaps.in) | CIN No. U65999MH1996GOI09800

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**Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021 - 22	0	0	0	0
2	2022 - 23	0	0	0	0
3	2023 - 24	0	0	0	0
4	2024 - 25	0	39	36	3
5	2025 - 26	3	79	79	3
	<b>Grand Total</b>	3	118	115	6

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