

Investor Complaints Data – Depository Participants
Data for Every Month Ending – October 2024

| S.No. | Received from | Carried forward from previous month | Received during the month | Total pending | Resolved | Pending at the end of the month** | | Average resolution time |
|----------|-------------------------|-------------------------------------|---------------------------|---------------|----------|-----------------------------------|--------------------------------|-------------------------|
| | | | | | | Pending for less than 3 months | Pending for More than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 1 | 0 | 1 | 0 | 0 | 0 |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

| S. No. | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|--------------------|----------------|-------------------------------------|----------|-----------|-----------|
| 1 | January 2024 | 0 | 0 | 0 | 0 |
| 2 | February 2024 | 0 | 0 | 0 | 0 |
| 3 | March 2024 | 0 | 0 | 0 | 0 |
| 4 | April 2024 | 0 | 0 | 0 | 0 |
| 5 | May 2024 | 0 | 0 | 0 | 0 |
| 6 | June 2024 | 0 | 0 | 0 | 0 |
| 7 | July 2024 | 0 | 0 | 0 | 0 |
| 8 | August 2024 | 0 | 0 | 0 | 0 |
| 9 | September 2024 | 0 | 0 | 0 | 0 |
| 10 | October 2024 | 0 | 1 | 1 | 0 |
| 11 | November 2024 | | | | |
| 12 | December 2024 | | | | |
| Grand Total | | 0 | 1 | 1 | 0 |

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

Trend of Annual disposal of complaints

| S. No. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2022-23 | 0 | 0 | 0 | 0 |
| 2 | 2023-24 | 0 | 0 | 0 | 0 |
| 3 | 2024-25 | 0 | 1 | 1 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |